Refund Policy

Registration & Evaluation Fees:
There are absolutely no refunds for All Star season registration fee(s) or evaluation fee(s).

Tuition:
Tuition is the yearly cost of being rostered on a CheerFactor All Star team, divided into 11 equal payments for Full Year. Hours of practice time may vary, and such variation will not result in a reduction or reimbursement of Tuition payments. There are absolutely no refunds for Tuition already paid, this includes any pre-paid Tuition or pre-paid discounted Tuition. There are absolutely no refunds or discounts for missed practice (there are no additional charges for added practices). There are absolutely no refunds on Tuition paid if an athlete withdraws or is removed from the program

Cheer Fees: Cheer Fees are comprised of the majority of All Star season expenses, including but not limited to, choreography & competition fees. These fees are added up and then divided into 7 equal payments for Full Year at the start of the season. Please review the Pricing Guide to confirm what is included in Cheer Fees for the season. There are absolutely no refunds for Cheer Fees for any reason UNLESS the competition company cancels the competition (please remember the competition fee is only a part of the Cheer Fee).

Crossover Tuition / Fees: Each athlete participating on more than one team will be charged a Crossover Tuition of $30 per team per month. In addition to the Crossover Tuition there is also a Crossover Fee which are the Cheer Fees associated with participating on additional teams. This cost is totaled and broken down into 2 equal payments following the Cheer Fee due dates. For Crossover Tuition & Fees refunds please see the above Tuition & Cheer Fees policies.

Refund Policy:
Voluntary Withdrawal - If an athlete voluntarily decides to quit or withdraw during the All Star season, the athlete is responsible for any and all Tuition and Cheer Fees owed through the end of the month when the athlete provides written notice to CheerFactor. In the event of the decision to withdraw from the program is made before the end of the All Star season, it is mandatory that a "Notification of Withdrawal" is emailed to the gym owner and the coaches. A $300 REMOVAL FEE per team will be applied to the final balance of any athlete withdrawing after August 1st and $500 after October 1st. This includes dropping a crossover team. A final account balance will be determined by the date of the "Notification of Withdrawal". All withdrawal fees will be charged to the card on file on the date of notification.

Withdrawal due to Injury or Illness - If an athlete is injured or becomes ill during the All Star season, the athlete must provide Written Notice via email to the gym owner and cheer coaches that he or she will be unable to participate and withdrawing from the program due to the illness or injury. The athlete is responsible for any and all Tuition and Cheer Fees owed through the end of the month when the athlete provides written notice to CheerFactor. The athlete will not receive a refund of Tuition or Cheer Fees for the month the injury or illness occurred.

Removal from the program – CheerFactor reserves the right to remove any athlete from the program for behavior that is inappropriate, negative or overall detrimental to the program. Athlete's family will receive an email notifying of removal. A final account balance will be determined and sent. All balances are expected to be paid in full. Cheer Fees and tuition will not be refunded per our refund policy. If an athlete is removed from the program, CheerFactor will not sign any release for that athlete during the current season. If an athlete leaves the program under any of the circumstances addressed above, the athlete will still be responsible for the full cost of all practice wear, uniform, sneakers, etc. Those items will be held by CheerFactor for 30 days after CheerFactor is formally notified as specified above or 30 days after the items are received, whichever comes first. After the 30 days, the items are considered forfeited to CheerFactor